

Top 10 Reasons to Move to OPERA Cloud

1

Latest Technology

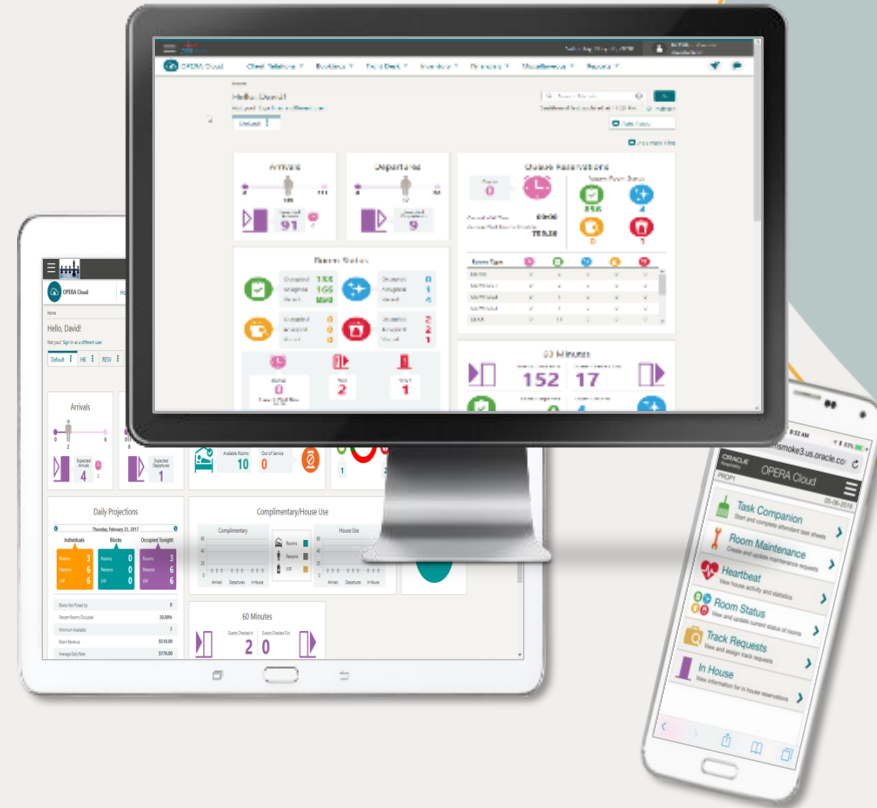
No More Browser Dependencies

Nothing Installed on Workstations (no more Java)

No Dependencies on Operating System

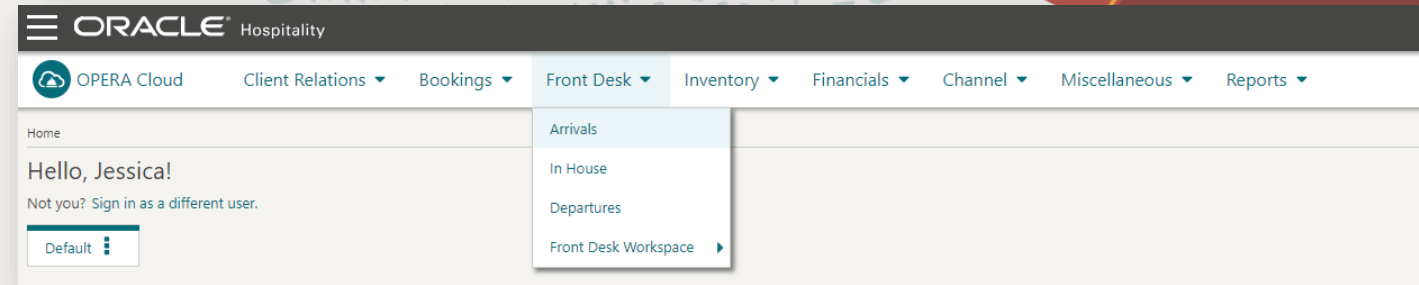
Zero Downtime Version Upgrades

Plug-in and Go – saves IT hours!



2

Familiarity



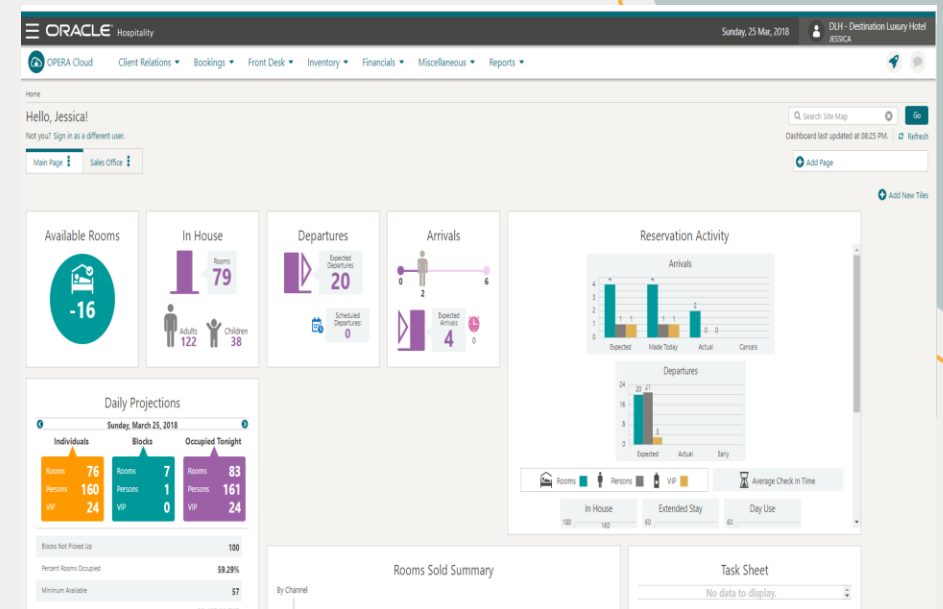
v5 Terminology used where possible

v5 Functionality as basis with enhancements

Menu Design familiar to users

Simplify more complex tasks in v5 through better design

Aids v5 Hotels transition to OPERA Cloud



3

Mobility in-Built

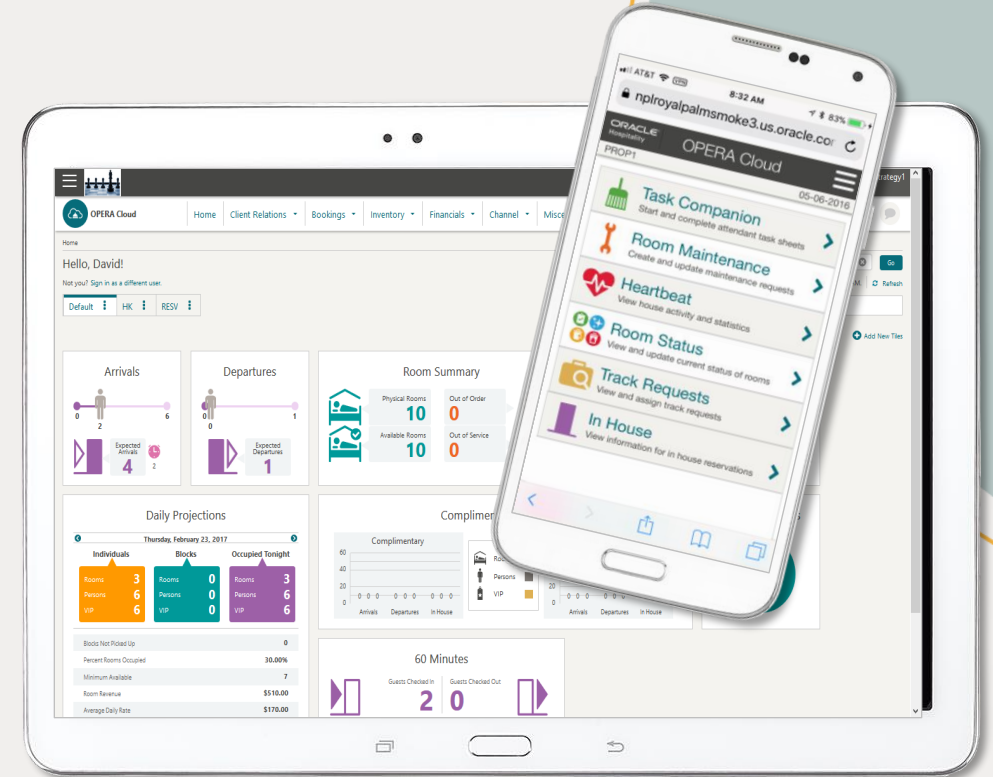
Full functionality on a tablet device

Peripheral support for tablets & Smartphones

Mobile Specific use cases for Smartphones

Support of Sales Teams & Event Teams on Mobile devices

No need for 3rd party applications to be mobile



4

User Intuitive

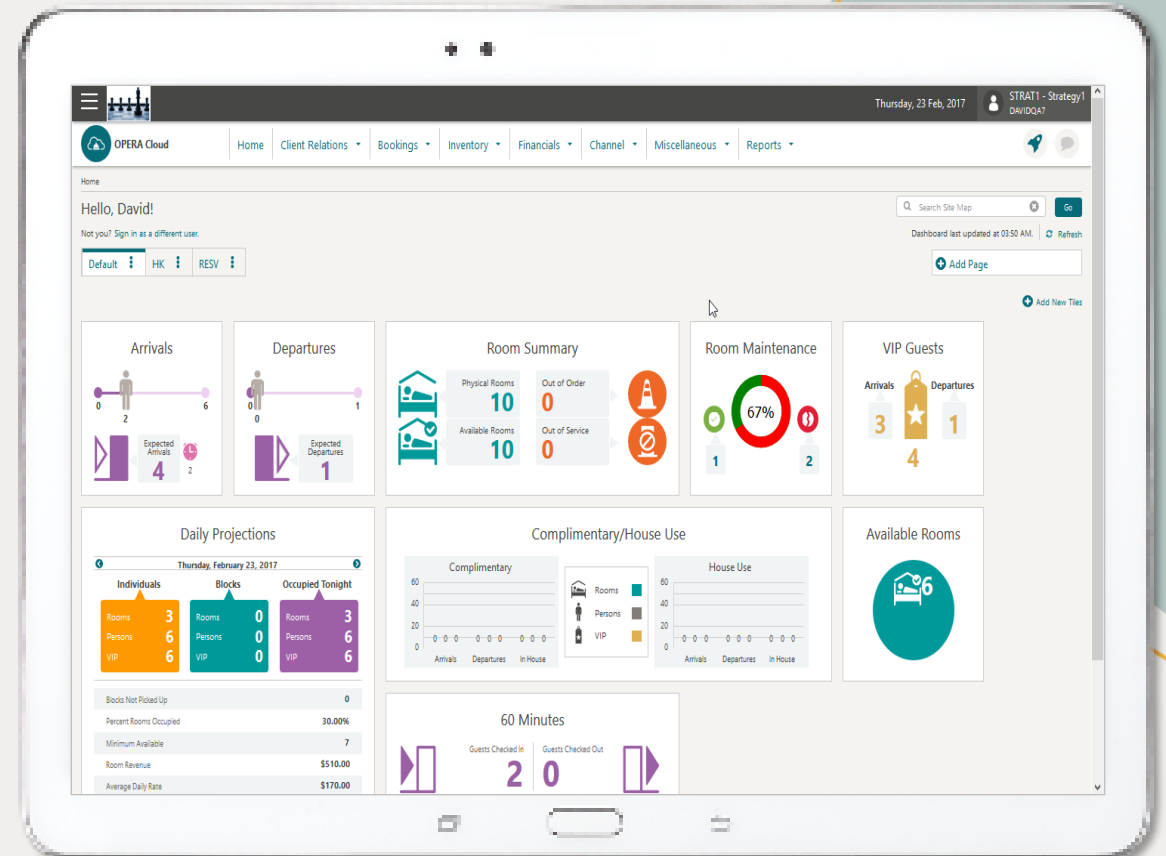
Ongoing Improvements to Usability

Dashboards for easy access to data with less navigation

Achieving ADA Compliancy for Screen Readers

Continuous Application Language Support

Digital Learning and In-App Guided Learning





Secure

Multi-Factor Authentication available

Federation with OCIM

Forgot Password Reset

Takes User Management outside of OPERA to aid PCI audits

The screenshot shows the Oracle Hospitality login interface. At the top, the Oracle Hospitality logo is displayed. Below it, the text 'OPERA Cloud Identity Management' is shown. The login form includes a 'Username' field with the value 'HOTELOPSUSER_VAB_ENT1' and a 'Password' field with masked characters and a toggle icon. A 'Sign In' button is located below the password field. At the bottom of the form, there are links for 'Forgot Password?' and 'Need help signing in?'.

6

Customizable

Customization allows Hotels to truly customize to meet their need

No need for Oracle resources to design screens

Allows for different service levels of hotels to reside in one system

Customization allows Customers to create a standard to optimize usage

Home / Bookings / Reservations / Arrivals / Reservation

Back to Arrivals Page Refresh

Reservation

Overview Stay Details Payment Instructions Reservation Notes

Tracey Associates FR

Confirmation Number 75127 Status Reserved Property DLH - Destination Luxury Hotel Balance 0.00 EUR

Show Less

Arrival 03-20-2019 Wed 1 Departure 03-21-2019 Thu Arrival Time Rooms 1

Room Type PM Room Type to Charge PM (Charged) Room Rate Code BESTRO

Rate 0.00 EUR Effective Rate 0.00 EUR Fixed Rate

Block Code 190320TRAC Membership Type Membership Number

Created 03-08-2019 13:52 By GBRENNAN@DLP Updated 03-14-2019 21:02 By JESSICA@DLP

Show All

Reservation Stay Details Notifications

Billing Deposit Cancellation (1) Payment Instructions

Profile Communication (1) Future & Past Stays (1) Linked Profiles (6)

View Style 1 Customize View

7

Personalization

Personalisation allows for user specific needs

Removes need to request development to move a field

Show as Much or as Little as needed





In House

Search

Search Type **In House** Property **SFE**

Modify Search Criteria Search

Sort By: **Name Z-A**

Views:    

44 results Expand All

| Name | I Want To... | Property | Confirmation Number | Balance | Block Code | Membership Number | Company | Travel Agent | Source | Group | Reservation Type | Arrival | Departure | Niç |
|--------------------|--------------|----------|---------------------|------------|------------|-------------------|--------------------|--------------|--------|--------------------|------------------|------------|------------|-----|
| Wu, Jeremy, Ms. | 4 | SFE | 73685 | 209.00 EUR | 1811ORACLE | | Oracle Hospital... | | | Oracle Hospital... | In House | 11-19-2018 | 11-22-2018 | 3 |
| Wu, Jeremy, Mrs. | 4 | SFE | 73687 | 209.00 EUR | 1811ORACLE | | Oracle Hospital... | | | Oracle Hospital... | In House | 11-19-2018 | 11-22-2018 | 3 |
| Smith, Amanda, E | 5 | SFE | 62886 | 609.66 EUR | AIR811 | | | | | Airborne Division | In House | 11-10-2018 | 11-21-2018 | 11 |
| Smith, Jenna | 5 | SFE | 73663 | 250.00 EUR | 1811ORACLE | | Oracle Hospital... | | | Oracle Hospital... | In House | 11-19-2018 | 11-22-2018 | 3 |
| Smith, John | 6 | SFE | 70565 | 70.00 EUR | | | | | | | Departure | 11-19-2018 | 11-20-2018 | 1 |
| Smith, Parker, Mr. | 4 | SFE | 73689 | 209.00 EUR | 1811ORACLE | | Oracle Hospital... | | | Oracle Hospital... | In House | 11-19-2018 | 11-22-2018 | 3 |
| Simmons, Rick, M | 4 | SFE | 73681 | 209.00 EUR | 1811ORACLE | | Oracle Hospital... | | | Oracle Hospital... | In House | 11-19-2018 | 11-22-2018 | 3 |
| Rodrigues, Sam, I | 4 | SFE | 73691 | 250.00 EUR | 1811ORACLE | | Oracle Hospital... | | | Oracle Hospital... | In House | 11-19-2018 | 11-22-2018 | 3 |
| Porter, Kylie, Ms. | 4 | SFE | 73699 | 250.00 EUR | 1811ORACLE | | Oracle Hospital... | | | Oracle Hospital... | In House | 11-19-2018 | 11-22-2018 | 3 |
| Perkins, Tracy, Mr | 4 | SFE | 73679 | 209.00 EUR | 1811ORACLE | | Oracle Hospital... | | | Oracle Hospital... | In House | 11-19-2018 | 11-22-2018 | 3 |

Load 20 More Results



Guest Focused





Business Card Header ensures key data is always visible

Profile Privacy/GDPR at the core


Consistency across all profile access areas

Improved Profile Match & Merge Functionality by Rules

Profile Overview

 Dozer, Elisa   
20324 Brown Bear Lane, Apt 901, Estero, FL, US, 33928 @ Elisa.dozer@oracle.com 111-222-3334

[Show Less](#)

| | | | | | |
|--------------------------------|---|-----------------|---|--|-------------------------------------|
| Profile Type Contact | Position — | Birth Date — | Client ID 1005228349 | VIP Status VIP2 VIP Level 2 | <input type="checkbox"/> Protected |
| Language E | Influence — | Owner Code — | Membership 6743543674 Member Info | <input checked="" type="checkbox"/> Active | <input type="checkbox"/> Restricted |
| Title Mrs. | Nationality AM  American | Trace Code — | | | |

Created 01-09-2018 14:46 By DIMRDMZ@DLP | Updated 03-14-2019 13:03 By EDOZERDMZ@DLP

[Show All](#)

| | | |
|--|--|--|
| Profile Communication (5) Identification Keyword (2) Membership (1) | Billing Accounts Receivables (1) Financials (2) | Stay Future & Past Stays (24) |
| Preferences (2) Profile Details Relationships (1) | | |
| Notifications Attachments (1) | | |

9

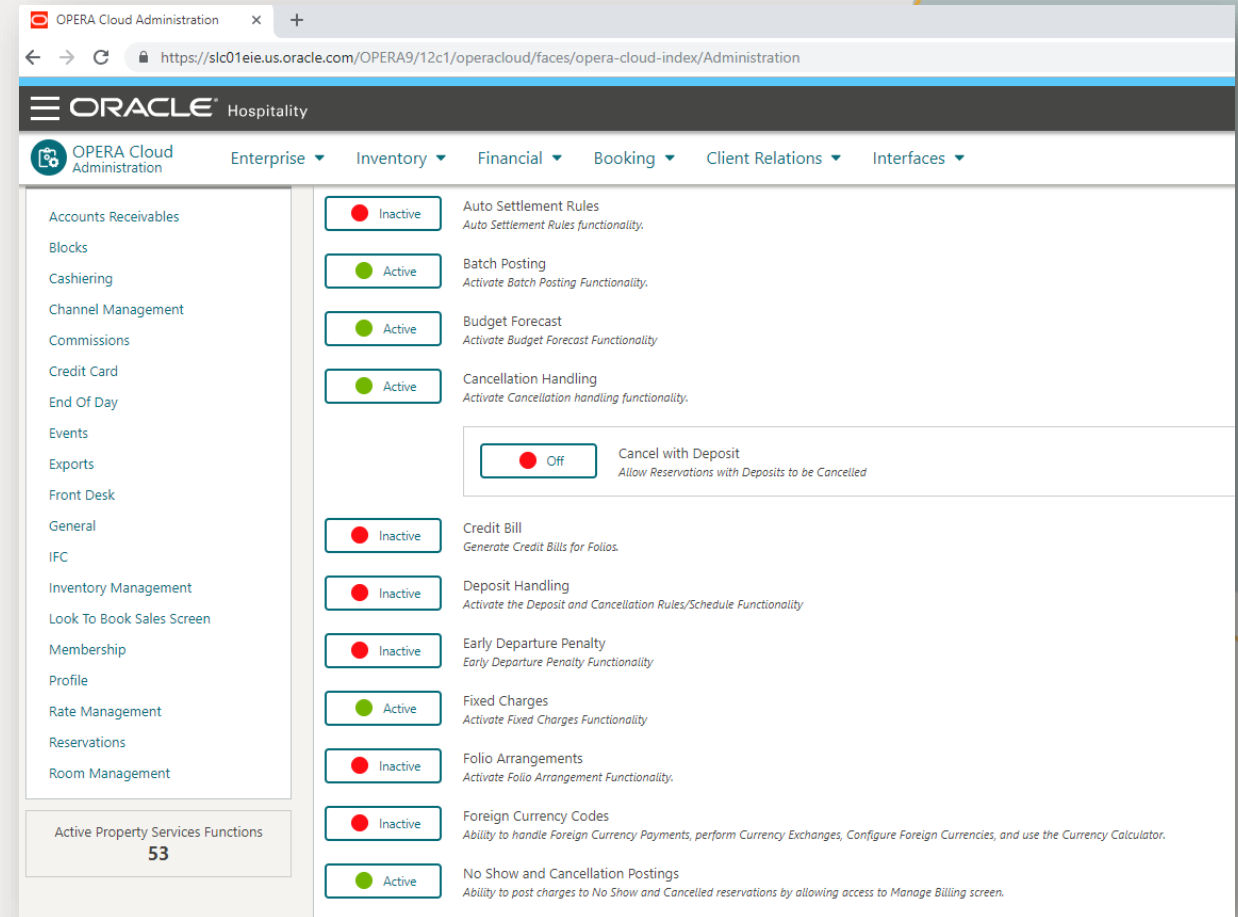
Easy Management

Simple one-stop-shop to manage configuration across estate

Manage the chain/brand/property from one area

Configuration Assistant simplifies building new properties

Clear & Simple OPERA Controls



Globally in Use

Largest Brand with 920 sites live

Averaging 30 live sites a day



Thank you